



ABUNDANCE ACUPUNCTURE, INC.

☉ W1185 McCrae Road, Fall River, WI 53932 (920) 484-5000 ☉

“Realize the wonderful benefits of Oriental Medicine”

Important Insurance Verification Questions

When talking to your insurance company it is important to ask detailed and specific questions about your coverage and to document your call in writing. If the insurance company gives you misleading information state law will require them to pay for services up to the time that they correct the information. Insurance companies usually record and log all phone calls received. If there is a discrepancy between the coverage you are paid and what you were promised this recording can be checked if you have the correct information written down. We recommend that you ask the following questions and fill out the form below as completely as possible.

| | | |
|---|--------------|--------------------------|
| Date | Time | ID# of phone call |
| Name of employee | | Employee ID# |
| Do you cover acupuncture when performed by a licensed acupuncturist? | | |
| Do you require a referral? | From who? | |
| Does the acupuncturist need to be in the network? | | |
| Are there any limitations if the acupuncturist is out of network? | | |
| Are there any limitations with acupuncture coverage? | | |
| Are there specific medical conditions that are covered or not covered? | | |
| A limited number of visits allowed? | | |
| A maximum dollar amount? | | |
| A limited number of days per condition? | | |
| Are there individual and/or family deductibles? | | |
| Are there specific services that are not covered when done by an acupuncturist? | | |
| Exams | heat therapy | massage moxibustion |
| Are there any other limits to coverage that have not been mentioned? | | |

If your insurance does not pay for acupuncture treatments please do not pass up the opportunity to restore your health based on a misguided corporate policy that has no consideration for your individual circumstances or concern about your health.

If, for example, you have an automobile accident it is likely that your auto insurance will pay for the damages (minus the deductible) but, if your auto engine stops working it is more than likely that they won't pay. In this situation most people will pay to have their car repaired even if their insurance won't pay for it. If your car is worth paying for think about how much more valuable it is to have good health. You spend 24 hours a day in your body and you can not get a new or used replacement. It is important to give yourself the best care you can afford.